# **Norpoint Frequently Asked Questions**

# Range Related

# What calibers allowed in rifle bay?

Rifle use is ONLY allowable with Norpoint Prime and Elite Memberships. Handgun and all allowable rifles under 3000ft.lb of muzzle energy (.308/7.62x51) and shotguns with slug ONLY. See norpoint Approved Caliber List.\*\* Per request at range counter.

#### Are any rifles allowed in handgun bays?

Yes, any rifle chambered in a traditional handgun caliber (22LR, 9mm, 45ACP, etc.).

# What military discounts do we allow?

Active Duty Military receive free lane fees on the 1<sup>st</sup> and 15<sup>th</sup> of every month. Other times during the month we offer a 20% discount on lane fees and gun rental. Current valid ID must be shown.

We do not offer any military discount on guns, ammunition, accessories or things other than lane fees and gun rental.

### What constitutes military?

Army, Navy, Air Force, Marines, Coast Guard, Natl. Guard, veterans, or retirees. Must provide valid ID as proof. No ID, NO DISCOUNT!

#### What proof of military is necessary?

Current military photo ID.

#### What First Responder discounts do we offer?

20% off of lane fees and gun rental.

We do not offer any LE discount on guns, ammunition, accessories or things other than lane fees and gun rental.

# What constitutes First Responder?

Active duty city, state, and federal police, sheriff, fire, and EMS personnel.

#### What proof of LE is necessary?

Valid First Responder ID with matching government issued photo ID.

#### What are our age limits for long guns?

Age 8 with legal guardian supervision for .22 LR only (rifle platform only).

Age 14 with legal guardian supervision for calibers greater than .22LR or shotgun.

#### What are our age limits for pistol?

Age 14 with legal guardian supervision.

Age 18 if they bring their own handgun and ammo.

Age 21 if they rent our handgun or purchase ammo.

# What ammo limitations do we have?

Ammunition for all rental guns must be purchased at the range the same day.

No armor piercing, incendiary, or explosive ammunition permitted.

No tracer ammunition.

No steel core handgun ammunition.

No steel shot, bird shot, or BB shot shells permitted. Only slug shotgun ammunition is permitted.

No muzzle loading firearms are permitted in our range.

All ammunition must have a copper jacketed bullet.

No nylon, or polymer jacketing material is allowed.

#### Do we allow suppressors?

Yes, however all hearing protection requirements remain in place.

#### How many rental guns can a client check out at once?

Only one rental firearm may be checked out at any given time.

#### What identification do we take from a customer when they use a lane or shoot our guns?

We require that the client's current driver's license be held while they are using our rental guns. We do this so that we receive our equipment (clips and guns) back from the customer, as well as to ensure that we have ID if any of our equipment is stolen or damaged during use.

#### What age do you have to be to rent a rifle?

You must be 18 years of age to rent a rifle and have government issued photo ID as proof of age.

#### What age do you have to be to rent a handgun?

You must be 21 year of age to rent a handgun and have government issued photo ID as proof of age.

#### What does it cost to become a member?

We have a new three tier membership as follows:

#### Norpoint Choice - \$200 Annual Fee

- \*Free lane rental
- \*Free eye and ear protection rental
- \*Unlimited handgun rentals (not including premium rentals)
- \*Handguns only allowed in range (includes any long gun that shoots standard handgun ammunition)

#### Norpoint Prime - \$275 Annual Fee

- \*Free lane rental
- \*Free eye and ear protection
- \*Unlimited handgun rentals (not including premium rentals)
- \*Unlimited rifle rentals (not including premium rentals)
- \*Handguns and light caliber rifles allowed in the range (.223/5.56, 7.62x39, etc.)
- \* 5% discount on all accessories (not including firearms, ammunition or optics).

# Norpoint Elite - \$350 Annual Fee

- \*Free lane rental
- \*Free eye and ear protection
- \*Unlimited handgun rentals (not including premium rentals)
- \*Unlimited rifle rentals (not including premium rentals)
- \*Handguns and all allowable rifles under 3000ft. lb. of muzzle energy (.3089/7.65x51 etc.)
- \* 1 free FFL firearm transfer per month
- \*10% discount on all accessories (not including firearms, ammunition and optics) and training classes.

Make any membership a Family membership for an additional \$50 (annual) to include all family members living at the same address. Proof of residency may be required.

Members are limited to 1 lane during peak hours.

Guest shooters sharing a lane with a member pay a \$10 second shooter fee. All lanes are restricted to two shooters maximum.

Rifles and carbines which shoot standard handgun ammunition are allowed in the handgun bays.

# What defines a "family" for our memberships?

A family is defined as two married persons and all children for whom they have legal custody living at the same address as the primary member. Proof of address for both adults is necessary such as being printed on a valid WA State driver's license or receipt of bills by non-primary members at the address listed on the membership.

# How often do we need a completed liability waiver from a public shooter? From member?

Public shooters (non-members) must complete a liability waiver each and every time they visit the Norpoint Shooting Center. Members must maintain a signed liability waiver on file with their membership application. The membership card must be scanned each time the member uses the range. If the member cannot present a card, then the member must complete a waiver.

#### Who is allowed to draw from holster or have their tray down?

Only Master Members are allowed to draw from a holster or have their tray down. This is only permitted on specific lanes to be determined by range master or lead. Most commonly in the west bay starting at lane 13. The Master Member sign must be displayed between the Master Member and all other firing lanes. A DO NOT enter sign must be placed on the door inside the center bay to insure no patron walks behind Master Member using holster.

#### How does one become a Master Member?

To become a Master Member you must be a member of the Norpoint Shooting Center and either have prior military or law enforcement experience or have completed Basic Handgun and one additional upper level course. Each potential Master Member must be qualified by an authorized member of Norpoint Training Center. This includes a course of fire and demonstration of safe holster use.

#### What is the NSC address?

8620A 172<sup>nd</sup> Street NE Arlington, WA 98223

#### What are the directions to the NSC?

From I-5 take Exit 206 (172<sup>nd</sup> Street NE) and go east approximately 3 miles. We are on the southwest corner of 172<sup>nd</sup> and Highway 9.

From Highway 9, take 172<sup>nd</sup> Street NE heading west. We are on the southwest corner of 172<sup>nd</sup> and Highway 9

#### What are the NSC hours of operation?

Monday - Thursday: 11:00 AM to 8:00 PM

Friday: 11:00 – 9:00 PM Saturday: 9:00 AM to 9:00 PM. Sunday: 9:00 AM 8:00 PM

# How much does it cost to rent a bay?

Full bays can be rented out during the week for \$125/hour with a two (2) hour minimum With at least a week's notice. They cannot be rented out Friday, Saturday or Sunday. To rent, interested parties should contact Kegan Gehrig. (See Norpoint Bay Rental Tab)

#### Are bays available for rent any day of the week?

No, they are only available for rent during the week and all rentals must be approved by Teri Sittauer or an owner.

# How must all firearms be brought into the NSC?

All firearms brought into NSC must be either holstered or cased. If cased, they should be unloaded. If a patron does not have a holster or a case for a firearm, we will lend them a pistol rug or long gun bag while at the range

#### Can clients bring their own ammo to shoot at NSC?

Yes, as long as it is not a prohibited type.

# Can customers shoot their own ammo in our rental guns?

No, under any circumstances.

#### Do members get free long gun rentals?

Yes for non-premier long guns. Ammunition must be purchased at NSC.

# Do second shooter prices apply during Ladies Day?

Yes for men. It is less expensive for women to pay the standard \$5.99 Ladies Day fee.

# Do second shooter prices apply if the first shooter has a coupon?

Yes, second shooter rates apply whenever there is a second shooter using a lane.

# Can eyeglasses be used for eye protection purposes?

Yes. However, we should advise the patron that shooting glasses are safer and provide better protection.

#### Can clients bring their own targets to shoot?

Yes, but shooters must have a target at least 18"x20" upon which smaller targets can be attached.

# Does NSC give refunds on unused targets?

No

#### Does NSC give refunds on unused ammo?

No. Refunds are not given on any ammunition. Ever.

#### How fast can a client shoot?

NSC does not limit how fast a client can shoot. We only require that ALL shots hit within the center of the target area when shooters choose to shoot faster than 1 shot per second.

# Do members get a wait list preference?

Not at this time. We are working on a system that will allow members to wait list within 30 minutes of arriving at the range.

#### How many firearms can be taken into the range at any one time?

NSC does not place any limits on the number of firearms a client can bring into the range.

# How does one tell if ammo is steel core?

NO steel core ammo allowed on range NSC tests all ammunition to see if it is steel core with the use of a magnet. If the magnet sticks to the bullet (not case) we consider it to be steel core.

# Is steel cased ammo permitted to be fired?

Yes.

#### What is the NSC phone number?

(360) 386-8832

#### What is the NSC fax number?

(360) 386-7171

# What is the NSC web page address?

www.NorpointRange.com

# Does the NSC have a Facebook page?

Yes. www.Facebook.com/NorpointRange

# What is The Well Armed Woman chapter?

A ladies only educational chapter that meets on the 4<sup>th</sup> Tuesday of each month at NSC beginning at 6:00 PM. Generally each meeting includes one hour of education and one hour of shared range time. Contact BonnieStetcher@hotmail.com for more information.

#### What is the IDPA Program?

IDPA stand for the International Defensive Pistol Association. NSC has an IDPA shooting event the first Saturday of each month. This event allows shooters to shoot "on the move", from defensive concealment, and from the holster. Cost of each event is \$20.00+tax. Interested parties should contact IDPA@NorpointRange.com.

# What is the ASI Program?

ASI stands for Action Shooting International. NSC has an ASI match the Last Saturday of each month. Much like IDPA shooters are allowed to shoot "on the move", instead of drawing from the holster like IDPA you work from a table or bench. Cost of each event is \$20.00+tax. Interested parties should contact <a href="mailto:ASI@NorpointRange.com">ASI@NorpointRange.com</a>

# What training classes does NTC offer?

Basic handgun, Firearms Law, Personal Protection, Utah/multi-state permit class and the Personal protection series that includes classes such as Criminal violence and response and Civilian preparedness for terrorism.

# Can a client pick up brass in the bays?

Clients are permitted to pick up their OWN brass that fall behind the red firing line. Under NO circumstances are clients to pick up brass that has gone beyond the red firing line.

# What is the price of lane rental, gun rental, targets, and eye/ear?

Lane: Free to members \$15.00 for nonmember, \$10.00 (second shooter pistol)
Gun Rental: Free to members; \$10.00 for a single non-premium, \$15.00 for all non-premium. Premium prices apply for all premium firearms for members and non-members.

#### How does a client become a member?

Complete a member application and pay the membership fees.

# Can clients take food/drinks into the bays?

No.

# What days is NSC closed?

Christmas, Thanksgiving. We may restrict hours on some holidays.

# If there are 3 shooters and one or more is under 18, is it okay for them to all share 1 lane?

No. Federal law requires immediate supervision of minor shooters. As such, the rule is one adult per minor for one lane. Minors cannot be left unattended in the common area (range counter etc., unless they are at least 14.) Therefore, tag-teaming (one shooter of a three person party waits outside) is only permitted with respect to patrons that are at least 14.

#### **Class Related**

#### What Classes are offered at NSC?

NSC does not offer any Classes. All Classes are offered by NTC, which is a separate company.

#### What do the classes cost?

Class cost varies and will be listed in the class description.

#### Are there any prerequisites for the classes?

Some classes have prerequisites, which will be listed in the class description.

# How does the client sign up for a class?

Patrons can visit <a href="www.norpointrange.com">www.norpointrange.com</a> for a complete listing of all classes available. The patron will be able to view the class schedule and register online. Patrons can also register at Norpoint Shooting center or by calling 360 386 8832. For any further assistance with registration contact Angelia at <a href="mailto:angeliac@norpointrange.com">angeliac@norpointrange.com</a>

# Are refunds for class cancellations given?

There are generally no refunds. However, if a patron misses a class date, they may re-schedule their class to another date, provided the patron gives 24 hours notice prior to the class.

# What does the client need to bring to each class?

Each class has different equipment requirements, which will be listed in the class description.

# Are there age limits for any of the classes? If so, what classes are available for persons under the age of 21, 18, younger?

Age 21 and above.

#### Does the client have to have their own firearm to take a class?

Clients can rent NSC firearms for a class and NTC may sometimes provide guns. However, we generally recommend that clients bring their own firearm.

# If the client does not want to shoot, can they take the class at a discount?

# Do the NTC classes meet the standards for those states requiring a basic handgun class for a concealed carry permit?

NTC classes are not specifically designed to meet various states concealed carry requirements.

# Can NTC classes be used to meet certain court imposed firearms education requirements? No.

#### Can a client take a class more than once? Is there a charge to retake a class?

No, each class may be retaken free of charge once, unless otherwise indicated.

#### How does a client find out when a class will be taught?

Classes are published on the Norpoint website, Facebook page, or on our brochures.

#### Is there a waiting list available for full classes?

Yes.

#### When is payment required for a class?

Payment is required at the time of enrollment in the class.

# How many students are allowed in each class?

The number of students varies which each class and is listed with each class description.

#### If I don't pass a class can I retake it? Is there a fee?

See above.

#### How far out in advance are classes scheduled?

We publish classes on a semi-annual basis.

#### Are pregnant women allowed to take the classes involving live fire?

We have been advised by physicians that there is significant risk to a forming baby from both lead and sound. Staff has Discretion to restrict people from shooting if it poses a risk to themselves or other patrons. This should be done on a case by case basis. It would be in all patrons best interest to consult a physician before participating in any shooting activity while in any term of pregnancy.

#### Store Related

# What forms of payment do you accept?

Cash, credit card, debit card.

# How old do I have to be to purchase a long gun?

Clients must be 18 years or older to purchase a long-gun.

# How old do I have to be to purchase a handgun?

Clients must be 21 years or older to purchase a handgun.

# How old do I have to be to purchase a suppressor?

Clients must be 21 years or older to purchase a suppressor.

# How old do I have to be to purchase a knife?

Clients must be 18 years or older to purchase a knife.

#### How old do I have to be to purchase ammunition?

Clients must be 18 years or older to purchase ammunition for a long-gun.

Clients must be 21 years or older to purchase ammunition for a handgun.

# What identification is necessary to purchase a firearm?

Clients must have a government issued picture ID to establish identity.

Clients must have sufficient ID to demonstrate they are a resident of, or have resided 90 days within, the State of Washington. Permanent military orders are sufficient as evidence of residency within the State of Washington.

#### Will I be able to leave with my firearms purchase?

Yes, if purchasing a long-gun and passing the NICS background check.

Yes, if purchasing a handgun, and possessing a valid Concealed Pistol License and passing the NICS background check.

No, if purchasing a handgun and not possessing a valid Concealed Pistol License. There will be up to a 10-business day wait.

#### Do you offer a layaway program?

Yes, it requires a 25% non-refundable deposit and balance due within 30 days.

# Do you accept consignment firearms?

Yes. We consign firearms for 12% of the sales value or \$50 whichever is greater. You may have the firearm at NSC for as long or as short of time as you wish. There is no fee if the firearm does not sell prior to your removing it from NSC.

#### Are suppressors legal in Washington?

Yes. You are required to submit a Form 4 and purchase a Tax Stamp for \$200. You are not required, but we advise our clients to put their NFA items in a Gun Trust which can be purchased at <a href="https://www.btalawgroup.com">www.btalawgroup.com</a> for \$97.

# Can I put more than one suppressor/firearm in a Gun Trust?

Yes, you can put as many items as you like in a gun trust.

Are there other uses for a Gun Trust than just holding suppressors? If so, how do I learn more? Yes, a gun trust can be a useful tool for estate planning purposes and allow the purchaser to manage his or her firearms collection. If the purchaser wants to learn more, they should be provided with Jan's business card.

# Can NSC special order items for me?

Yes. We require a 25% deposit that is refundable up until the item ships. Once the item has shipped, the deposit is non-refundable.

### Do you offer LE/Military discounts?

Active Duty Military receive free lane fees on the 1<sup>st</sup> and 15<sup>th</sup> of every month. Other times during the month we offer a 20% discount on lane fees and gun rental. Current valid ID must be shown. We do not offer any military discount on guns, ammunition, accessories or things other than lane fees and gun rental.

#### Can I try my personal firearm in a holster that I am wanting to purchase?

Yes, however we do not permit you to unholster or un-case your firearm in the store. Please have the client take their firearm into the range, unholster/uncase, unload, and place into a NSC pistol blanket and bring out to a NSC staff. The NSC staff will open the blanket, confirm the firearm is unloaded, and then assist the client. When done, the client is to take the firearm back into the range to re-holster/re-case.